

JEAN A STRACY

For more than 25 years, I have been involved in and passionate about seeking “mutual gain” resolution of problems with individuals from diverse backgrounds. I have extensive experience as an alternative dispute resolution service provider, mediator, facilitator and trainer. In my work, I value empowerment, self-determination, and creativity.

Employment History

October 1, 1999 –
Present

Principal, Decision Resources –

A single woman business providing consulting, facilitation, mediation and training for individuals, groups and organizations, in both private and public sectors.

Affiliate Instructor – Regis University, Aurora Community College

Instructor for undergraduate and graduate level courses in Alternative Dispute Resolution: Negotiation, Mediation, *Introduction to ADR (Alternative Dispute Resolution) Restorative Justice, Culture and Conflict Resolution, Ethics and Multiculturalism.*

Panel Member – Colorado Mediators and Arbitrators (COMA)

Mediator and facilitator for business and commercial organizations.

Trainer/Consultant/Coach/Facilitator – City of Denver Internal Peer Mediation Program

As part of the internal Peer Mediation Program, I conduct workplace mediation training, provide direction for effective programs, facilitate quarterly meetings, and coach newly trained mediators.

September, 2003 –
December, 2004

Executive Director

VORP of Denver

Victim Offender Reconciliation Program is an established non-profit organization, providing mediation services for the schools and courts. I provided general administration, financial management, program development, fundraising and training for volunteers.

January, 1985 –
August, 1999

Cofounder, New Mexico Center for Dispute Resolution, Santa Fe, New Mexico

NMCDR, a private, not-for-profit community-based organization that created and pioneered nationally recognized programs and services. Ms. Stracy provided advocacy and relationship building through program development and administration, recruitment, systems design, training and staffing of volunteer and professional staff, writing and administering grants. Through conference presentation, publications and collaborations with other agencies and professional organizations, I provided leadership in the effective and strategic activities of the NMCDR toward achieving its mission and goals, allowing it to become nationally recognized in the field of conflict resolution.

Director of Training, NMCDR

- Pioneered community-based programs and services replicated at the local, state and national levels.
- Developed and delivered training for nationally recognized community-based programs utilizing trained volunteers in the areas of school, restorative justice and parent-teen mediation.
- Utilized and implemented dispute system design practices assisting school communities, juvenile correctional facilities, state and federal organizations in adjusting methods for resolving disputes of various types to achieve cost, time, durability, beneficial and satisfactory outcomes.
- Invited participant in designing curriculum and model for national initiative in education and higher education.
- Instructor and trainer for business, organizations and higher education in negotiation, mediation, conflict resolution and collaborative problem-solving

August, 1977 –
December, 1984

Speech and Language Pathologist, Palo Alto, CA, and New Mexico

Education:

1964	A.A. Liberal Arts, Stephens College, Columbia, MO
1966	B.A., Education, Special Education, University of Denver, CO
1967	M.A. Speech and Language Pathology, University of Denver, CO
1991, '92	Post-graduate courses in Conflict Transformation, Eastern Mennonite University
2005	Advanced Studies in Alternative Dispute Resolution Certificate, University of Denver, Denver, CO
2007	U.S. Postal Service Conflict Transformation Training

Broader Mediation Training and Education

1981, '82, '98	General/Advanced Mediation, CDR Associates, J. Melamed
1986	Family/Family Court Mediation, Association of Family & Conciliation Courts
1987	Parent-Teen Mediation, Association of Family and Conciliation Courts
1987	Juvenile Offender-Victim Mediation, PACT Institute of Justice; Restorative Justice Institute
1998	ADA Mediation, University of New Mexico Conflict Resolution and Mediation of Public Policy Issues, Susan Carpenter
1990, '96	Mediation in the Workplace, Colorado State Personnel Conflict Resolution in Organizations, Western Network
2004	Dynamic Facilitation, NCDD Conference, Regis College
2007	Conflict Transformation, U.S. Postal Service

Publications

Co-authored with M. Smith and S. Keeney:

- Implementing Mediation in Youth Corrections Settings Manual (State of New Mexico grant)
- Implementing Parent-Child Mediation in Youth Corrections Settings Manual (State of NM grant)
- Mediation and Conflict Resolution for Gang-Involved Youth: A Training and Resource Manual (Federal Department of Health and Human Services grant)
- Conflict Resolution and Mediation Training for Schools (Federal Department of Mediation and Conciliation grant)

International Experience

UMET Peace Foundation, Ankara Turkey, 1990

USAID, *Conflict Mitigation for Women*, Kazakhstan, 2005

PROFESSIONAL AFFILIATIONS & APPOINTMENTS

Vice President/Charter Member for the New Mexico Mediation Association

Association of Conflict Resolution (Advanced Practitioner in Workplace Mediation)

National Association of Family and Community Mediation (NAFCM)

Colorado Council of Mediators Organization

Colorado State Office of Dispute Resolution Advisory Committee

Selected Presentations/Mediation/Facilitation/ Training conducted for:

Federal Department of Agriculture, USDA

Federal Department of Health and Human Services

Federal Department of Indian Health Services

Federal Mediation and Conciliation Services and Training

National Archives and Records

National Juvenile Detention Association

U.S. Department of Justice, Office of Juvenile and Delinquency Prevention

U.S. Americorp Program

U. S. Postal Service

Colorado Association of Non –Profit Organizations

Colorado League of Charter Schools Association

Junior League of Denver

Louisiana State University

Eastern Kentucky University

Monterey, CA, District Water Development Board

Monterey, CA, Regional Water Pollution Control Agency

Monterey Peninsula County Department of Juvenile Probation

Monterey Peninsula County School District

New Mexico Department of Highway and Transportation

New Mexico State Department of Education

Santa Clara, CA, County Office of Restorative Justice and Human Relations

University of Colorado at Denver

University of Denver, CO

Recognitions

Excellence in Teaching Award, 2007 Regis University SPS Graduate Program